

On July 1, 2012, the Department consolidated licensing functions previously administered in several program offices into a single administrative Bureau of Human Services Licensing (BHSL) within the Department's Office of Administration. This step was taken in recognition that human service licensing is a professional discipline, and that a single, consolidated licensing bureau can provide the highest level of professional development and support for inspectors, and thereby, provide better health, safety and rights protections for people served in licensed settings. This document reports the progress of BHSL's core functions in the first year of its existence.

		Adult Residential Licensing – Personal Care Homes	Adult Residential Licensing – Assisted Living Residences	Child Residential Licensing	Intellectual Disabilities Licensing	Mental Health Licensing	All Types
Appended to BHSL:		7/1/12	8/15/12	7/1/12	7/1/12	3/15/13	NA
Number of Facilities or Agencies as of July 1, 2013:		1,248	27	757	909	189	3,130
Total Licensed Capacity:		65,691	1,738	14,759	57,616	5,199	145,003
Inspector-to-Capacity Ratio		1:1,460	1:1,738	1:738	1:2,304	1:260	1:1,593
Number of Inspections By Type	Full	1,215	20	556	Unknown ¹	69	1,860 ²
	Partial	1,918	6	178		11	2,113 ³
	New	19	6	19		2	46 ⁴
	Any	3,152	32	753		2,637	82
Complaints Received:		1,296	10	153	97	5	1,561
Incidents Received:		24,425	253	12,277	29,360	658	66,973
Provisional Licenses Issued:		57	0	11	11	4	83
Waivers Requested:		48	1	17	45	0	111
Waivers Granted:		45	1	10	41	0	97

¹ The Certification and Licensing System (CLS) cannot show inspections by type.

² Less IDL

³ Ibid.

⁴ Ibid.