

**COMMONWEALTH OF PENNSYLVANIA**  
**DEPARTMENT OF HUMAN SERVICES**  
**BUREAU OF HUMAN SERVICES LICENSING**  
**Family Living Homes**  
(55 Pa.Code Chapter 6500)

**Q/A - Regulatory Clarifications – July 2015**

*The clarifications and interpretations below will remain on the Department's web site until the information is included in the next updated Regulatory Compliance Guide (RCG).*

**Regulation: § 6500.46(a) – Annual Training**

*§ 6500.46(a) - The adult family member who will have primary responsibility for caring for and providing services to the individual shall have at least 24 hours of training in the human services field annually.*

**Question:** What kinds of training courses are relevant to human services?

**ANSWER:** Human services are programs to meet basic health, welfare, and other needs of a society or group. Training related to human services are courses such as but not limited to:

- Assistance with care
- Communications skills
- Human lifespan development
- Case management
- Advocacy
- Cultural diversity & special populations
- Physical health diseases
- Mental health disorders and diagnose
- Medication administration

Training courses focusing on billing, as well as internal policies do not constitute training relevant to human services.