

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF HUMAN SERVICES
BUREAU OF HUMAN SERVICES LICENSING
Vocational Facilities (55 Pa.Code Chapter 2390)

Q/A - Regulatory Clarifications – July 2015

The clarifications and interpretations below will remain on the Department's web site until the information is included in the next updated Regulatory Compliance Guide (RCG).

Regulation: **§ 2390.40(b) - Staff Training**

§ 2390.40(b) - Staff in positions required by this chapter shall have at least 24 hours of training relevant to vocational or human services annually.

Question: What kinds of training courses are relevant to human services?

ANSWER: Human services are programs to meet basic health, welfare, and other needs of a society or group. Training related to human services are courses such as but not limited to:

- Assistance with care
- Communications skills
- Human lifespan development
- Case management
- Advocacy
- Cultural diversity & special populations
- Physical health diseases
- Mental health disorders and diagnose
- Medication administration

Training courses focusing on billing, as well as internal policies do not constitute training relevant to human services.